

COUNCIL GOALS AND PRIORITIES WORKSHOP

FEBRUARY 28, 2024



DEPARTMENT ACCOMPLISHMENTS/ THINGS TO CELEBRATE

COUNCILMEMBER NAME: _____



CITY OF MANTECA

City Manager's Office

City Manager's Office Accomplishments

- Facilitated the adoption of the Fiscal Year 2023-2024 City Council Goals and Priorities.
- Successfully recruited a new Chief of Police, Stephen Schluer, and Finance Director, Shay Narayan.
- Successfully negotiated and executed seven labor agreements.
- Approved three Cannabis business permits and began negotiating community benefit agreements.
- Secured location and opened a new public safety substation in Downtown Manteca that now holds both Police and Fire personnel.
- Hosted several employee events and community volunteer opportunities to help foster a positive and inclusive work environment.
- Enhanced digital communication and public outreach, resulting in increased community awareness and engagement.
- Facilitated in the approval of 14 Special Event Permits, ensuring seamless coordination of community events.
- Partnered with Legislative Services to conduct our second Youth in Government Day.

Housing & Homeless Services

- Hosted educational workshops for residents to learn more about the City's response to homelessness, such as the Homelessness Town Hall Meeting and Annual Homeless Summit.
- Selected RPM Team to create a five-year Homeless Action Plan (HAP) as a strategic roadmap to address challenges faced by individuals experiencing homelessness in Manteca.
- Partnered with Manteca Property Services (MPS) for City-wide and State Highways clean-up services.

Temporary Homeless Shelter (555 Industrial Park Drive)

- Established 555 Industrial Park Drive as a fully mobile operational site with dormitories and services for Manteca's unsheltered. The site is planned to be fully operational in 2024.



CITY OF MANTECA

City Manager's Office

City Manager's Office Accomplishments (cont.)

Navigation Center/Affordable Housing & Mixed-Use Project (682 S. Main Street)

- Collaborated with multiple service providers, including the RPM Team, Golden Valley Health Centers, Mercy House and Vanir Construction Management, Inc. to strengthen and improve the City's overall response to homelessness.
- Contracted Vanir Construction Management, Inc. to assist with issuing a Request for Qualifications for a Progressive Design-Build for the Manteca Navigation Center/Affordable Housing Mixed-Use development.
- Partnered with Golden Valley Health Centers to offer healthcare for the unhoused, adhering to Federal and State regulations for quality health services.
- Forged a partnership with Mercy House to provide expert consulting services in homelessness emphasizing outreach, low-barrier emergency shelter, navigation centers, affordable housing options, and access to permanent and supportive housing.
- Developed a scope of work and federal environmental report (NEPA) for a low-barrier navigation center planned for 682 Main Street.



CITY OF MANTECA

City Attorney's Office

City Attorney's Office Accomplishments

- Drafted new ordinances for Food Trucks, Mobile Sidewalk Vending, Security, Business Licenses, and Sideshows, while amending existing ordinances to enhance regulatory standards.
- Prosecuted over 100 municipal citations, while also addressing legal and enforcement matters by filing legal paperwork and supporting City departments in abatement actions to remove debris and clean up properties in Manteca.
- Organized a regional training and continuing legal education conference on warrants and related law enforcement cases.
- Led and helped draft the related settlements of the North Trunk Sewer and Local 3 PERB matters.
- Guided the City through the purchase of the Dutra parcel.
- Successfully defended the City in Pitchess motion matters.
- Presented at the 2023 annual CAL-PELRA conference on workplace violence restraining orders.
- Guided the City through challenging employment matters, and settled and released the City from all related claims.
- Assisted the City Council on the City Manager recruitment.
- Served as an Administrative Law Judge for two (2) neighboring jurisdictions.
- Settled the Eminent Domain Matter regarding the McKinley Interchange.
- Settlement on the Golden State Environmental Justice v. City of Manteca matter.
- Obtained Access to Justice Partners Portal through the courts.
- Filed legal paperwork and supported City departments regarding abatement actions to remove/clean-up properties within City limits.
- Continue to represent the Central Valley on the League of California Cities Advocacy Committee.
- Continue to lead the countywide effort to get SJAFCA to make an adequate progress finding for 2023.
- Successfully defended the City on the Cannabis Administrative Appeals.



CITY OF MANTECA

Legislative Services / City Clerk Department

Legislative Services/ City Clerk Department Accomplishments

- Coordinated Youth in Government Day, fostering civic engagement among the youth.
- Successfully completed agenda report training, enhancing proficiency in administrative processes.
- Executed the establishment of electronic agreements, streamlining documentation processes.
- Organized engaging summer events for City employees, fostering a positive work environment.
- Hosted a successful appreciation mixer for City Boards & Commissions members.
- Completed four Boards & Commissions recruitment cycles, resulting in the acceptance of nine new members.
- Posted 52 Regular and Special Meeting Agendas.
- Processed 268 Contracts/Amendments/Change orders, 451 Public Records Requests, 176 Resolutions, 23 Ordinances, and 95 Public Notices.
- Facilitated the approval process for 14 Special Event Permits, ensuring seamless coordination and compliance.
- Issued 28 proclamations and 17 certificates.
- Configured department file plans for Recreation & Community Services.



CITY OF MANTECA

Finance Department

Finance Department Accomplishments

- Presented a balanced Fiscal Year (FY) 2023-2024 budget for Council adoption.
- Completed and presented the FY 2020-2021 Annual Comprehensive Financial Report (ACFR) to the Council and public.
- Introduced streamlined automatic utility bill payments.
- The City is on track to finalize the FY 2021-2022 and FY 2022-2023 ACFRs in 2024, ensuring alignment for the 2023-2024 ACFR. This effort helps ensures responsible fiscal management, competitive ratings on Water and Wastewater Bonds, compliance with annual filing requirements, and paves the way for future funding opportunities that are aligned with community needs and priorities.
- The City remains on target for a FY 2024-2025 Annual Budget publication that will include new information on reserves and long-term planning.
- Began evaluating financial policies for deficiencies and needed updates.
- Continued development on a financial transparency website.
- Continued efforts on developing and implementing ClearGov Budget, Personnel and Capital Improvement Program modules.



CITY OF MANTECA

Police Department

Police Department Accomplishments

- Responded to 42,673 calls for service. This was a 4.7% decrease over the same time in 2022.
- Issued 1,948 arrests in 2023. This was a 5.25% decrease from the same time in 2022.
- Confiscated 168 firearms.
- Began developing a new Strategic Plan for the Police Department, including mission, vision, values, and goals.
- Advanced red-light photo enhancement camera project.
- Hired seven new Police Officers and ten new professional staff.
- Highlighted proactive efforts in narcotics arrests, emphasizing a commitment to enhancing community safety. A decrease in alcohol-related incidents was linked to a robust DUI/DUID campaign supported by OTS and NHITSA, focusing on enforcement and education.
- Accepted a \$51,252.03 Officer Wellness and Mental Health Grant. Funding was used to acquire the CORDICO Wellness mobile app, benefiting current and retired Manteca PD employees and their families.
- The Police Department launched a new Records Management System and a new Computer Aided Dispatching System, through SunRidge Systems.
- Five marked patrol vehicles and three unmarked vehicles were purchased to replace outdated vehicles.
- In-car cameras were updated through AXON to have built-in license plate readers.
- Contracted with FLOCK to install both pan-tilt-zoom and license plate recognition cameras throughout Manteca.
- Installed facilities to house police bicycle equipment.
- Purchased an electronic narcotic/explosive analyzer.
- Hosted over 10 community outreach activities. Including serving 37 kids through the Healthy Room Project.
- Completed the RFP process and we are moving forward with LDA for the Public Safety Police and Fire Admin Conceptual Design and Feasibility Study.



CITY OF MANTECA

Police Department

Police Department Accomplishments (cont.)

	2022	2023	% Change
Homicide	3	5	66.67%
2023 Homicides have an 80% clearance rate			
Robbery	63	69	9.52%
Aggravated Assault	137	174	27.01%
Burglary	424	478	12.74%
Larceny	1332	767	-42.42%
Auto Theft	265	327	23.40%
Arson	30	15	-50.00%
Narcotics	108	184	70.37%
Alcohol	305	250	-18.03%
D/V	363	286	-21.21%
Fraud	362	172	-52.49%

2023 Dispatch Stats

Total telephone calls: 143,876

Incoming 911 Calls: 29,044

Incoming Non-emergency: 114,832

Outgoing: 26,929



CITY OF MANTECA

Fire Department

Fire Department Accomplishments

- Responded to 10,688 calls in 2023.
- Celebrated one retirement, promoted one Captain and one Engineer, and filled three Firefighter vacancies.
- Deployed the OES Swift Water Flood Rescue Team for the first time. This regional team consist of members from Lathrop, Tracy and Manteca. The team would be deployed again later in 2023, assisting with the evacuation of several homes.
- The 4th of July enforcement activity resulted in a record number of citations being issued. In all, there we more than 30 violations handled through a joint effort between the Manteca Fire and Police Departments.
- Purchased one used Type 1 Engine to supplement our reserve fleet.
- Relocated Fire Prevention to the new Public Safety Annex.
- Acquired a used aerial tiller truck for personnel training, with a new tiller set to arrive in May 2024.
- Trained 10 Firefighters to operate drones in preparation for our new Fire Prevention/Operations drone program.
- Began the process of upgrading new communications infrastructure which will enhance capabilities for fire prevention and operations.
- Held an open house in September 2023.



CITY OF MANTECA

Engineering Department

Engineering Department Accomplishments

- Completed Water & Wastewater Master Plans (Final drafts).
- \$83 million of infrastructure installed by new development, project approvals, plan-check and inspection.
- Well 30 Equipping & Pipeline (Nile Garden Elementary) in Union Road project design.
- Well 29 TCP (1,2,3-trichloropropane) Treatment project design.
- WQCF WAS/RAS Pump Replacement project design.
- Highway Safety Improvement Program (HSIP) Traffic Sign Project design.
- Performed ongoing roadway improvements as funds became available.
- Conducted regular Traffic Solutions Committee meetings to discuss speed bumps, signs/markings, traffic/parking improvements.



CITY OF MANTECA

Development Services

Development Services Department Accomplishments

Building Safety Division

Building Permit Statistics

- 4,233 - Total Number of building permits
- 561 - Single-family permits issued
- 21 - Accessory Dwelling Units (ADU's)
- 941 - Solar Installations
- \$418,866,120 - Total permit valuation

Inspection statistics

- 12,495 inspections conducted

Plan Review statistics

- 2,852 projects plan reviewed

Certificate of Occupancy/Final Permit Issued

- Valencia Apartments Phase II
- 7/11 (North Main)
- Walmart Grocery Pickup Addition
- Safeway Grocery Pickup Improvements
- Great Wolf Lodge Improvements (Kitchen, Pool, Arcade, etc.)
- El Rancho Supermarket Tenant Improvement and Addition
- Zaika Indian Bistro Bar Tenant Improvement
- Junoon Indian Cuisine & Bar
- Satellite Healthcare



CITY OF MANTECA

Development Services

Development Services Department Accomplishments (cont.)

Economic Development Division

- Completed the disposition of four city-owned properties, in compliance with the Surplus Lands Act, in preparation for marketing and promoting these properties to national retailers at trade-shows and through targeted marketing efforts.
- Completed evaluation to consider establishing a formal Downtown Manteca Special Assessment Property Based Improvement District (PBID) and began obtaining property owner support (phase 2) to create a formal non-profit organization to manage the new Downtown Manteca Community Benefit District.
- Published the RFP and awarded the consultant contract to utilized Local Area Technical Assistance (LATA) grant funding provided by the CPUC to develop a Broadband/ Fiber Master Plan.
- Published RFP and awarded the consultant contract for the Family Entertainment Zone Master Plan Update.
- Created a branded marketing portfolio of printed and digital marketing materials, as well as a 1 minute video to promote the City of Manteca as the premier location for business investment.
- Promoted the City through advertisements published in Livibility.com, Western Real Estate, and California Shopping Centers magazines, as well as the Chamber of Commerce Membership Guide.
- Marketed and promoted the Family Entertainment Zone (FEZ) for development opportunities that increase tourism, improve the quality of life for Manteca residents, and generate tax revenue for the City.
- Established City Council Ad Hoc Economic Development and Downtown Committees.
- Awarded \$415,888 in Façade Improvement and Small Business Assistance Grants and processed \$90,095 in grant payments to awardees.
- Completed six property appraisals for future sale/lease of city-owned property.
- Attended five retail, entertainment, and downtown focused conferences to promote city opportunity sites for development.
- Issued Retail and Entertainment Survey that provided resident feedback on desired retailers, entertainment venues, and restaurants.



CITY OF MANTECA

Development Services

Development Services Department Accomplishments (cont.)

Planning Division

6,786 residential projects in the development pipeline (2,019 apartments)

2,522 new units approved in 2023

- Hat Ranch: 738 units
- Indelicato: 173 units
- Dutra: 197 units
- Yosemite Square: 797 units
- Joshua Street Apartments: 245 units
- Yosemite Apartment: 62 units
- Principio Apartments: 100 units
- SOMA Apartments: 210 units

2,008 new units under review in 2023

- Union Ranch North: 465 units
- LMC: 818 units
- AGS: 24 units
- Waterfall: 24 units
- 4-C Ranch: 81 units
- Terra Ranch: 60 units
- Sarene: 6 units
- Pacific west Apartments: 270 units
- Yosemite Family Apartments: 260 units

2,256 units ready for, or under construction



CITY OF MANTECA

Development Services

Development Services Department Accomplishments (cont.)

10 Approved Non-residential Projects in 2023

- Aulakh Boat and RV Storage- new boat and RV storage
- Veranda Banquet Hall II- 24,000 sf of new banquet hall space
- Rahv Auto Shop- new car sale lot and 400 sf office
- Marketplace at Main Retail Center- 110,000 sf of new retail space
- Valley Medical Office Buildings- Three new medical offices totaling 25,000 sf of retail
- The Crossing Retail Center- 92,000 sf of new retail space
- Lathrop Road Commercial Center- 8,400 sf of retail space
- Daniels Commercial Center- 5,700 sf of new retail space, gas station, and car wash
- Airport Plaza Commercial Center- 9,910 sf of new retail space with car wash and gas station
- Little Kamper Propane Facility- New propane manufacturing facility

10 Non-residential Projects Under Review

- Yosemite Retail- 5,200 sf retail and car wash
- Cottage Court Storage- 55,000 sf of indoor storage and 43,000 sf of boat and RV storage
- Family Entertainment Center and Convention Center- New Bowling alley and Banquette Hall
- Diede Self Storage- Annexation and new mini storage
- Wood Springs Suites- New 122 room hotel
- Quick Quack Car Wash-New carwash part of the Marketplace @ Main center
- McDonalds at Atherton and Main- New McDonalds part of the Marketplace @ Main shopping center
- Pillsbury Road Commercial- Gas station and quick serve restaurant and new outdoor plaza
- ARCI Office Building- New 5,700 sf office building
- Second Harvest Warehouse Expansion- expansion of the Second Harvest facility



CITY OF MANTECA

Development Services

Development Services Department Accomplishments (cont.)

Long Range Plans Completed:

- Downtown Connectivity Plan
- General Plan

Long Range Plans in Progress:

- 6th Cycle Housing Element
- General Plan Amendment
- Landscape Development Code Update
- Climate Action Plan

Milestones

- Began transition to new permit software, Accela.
- Formed a new Community Facilities Districts to fund essential services and infrastructure in newly developed areas.



CITY OF MANTECA

Public Works Department

Public Works Department Accomplishments

Operations & Maintenance

- Performed a community clean up event at the skate park that included graffiti removal, tree planting, installation of new benches and general clean-up.
- Installed artificial turf at the animal control facility in the meet and greet area to provide a quality surface.
- Completed over 900 Government Outreach requests in the Park Operations Division, installed over 1000 cubic yards of playground protective surfacing, pruned over 500 trees, removed over 140 trees and stumps, replanted over 170 new trees.
- Recognized as a Tree City USA for the 32nd year in a row.
- Removed over 4,000 square feet of non-functional turf at Union Ranch East LMD and replaced with artificial turf and cobble in an effort to conserve water.
- Removed over 17,000 square feet of non-functional turf at Tesoro LMD and replaced with drought tolerant Kurapia ground cover to conserve water.

Streets

- Completed sound wall painting and repairs along Union Road and replaced 2,500 linear feet and 170 cubic yards of damaged and lifted sidewalks.
- Completed over 1,150 Government Outreach requests.
- Removed and repaved over 300 transverse cracks in various neighborhoods.
- Completed over 30 projects in conjunction with Engineering through the Traffic Solutions Team that resulted in new “STOP” signs, traffic lumps and various other Traffic Calming solutions.



CITY OF MANTECA

Public Works Department

Public Works Department Accomplishments (cont.)

- Ordered a new asphalt patch truck to improve street repair efficiency and allow larger projects to be completed. The truck will assist in the facilitation of more effective pothole repair due to the ability to keep the asphalt at optimal application temperature.
- Completed pavement replacement projects on Spreckles Avenue, Union Road, West Center Street, and other locations.
- Striped major arterial roadways with high visibility thermoplastic. This type of striping significantly increases visibility when dark and during inclement weather.

Building Maintenance

- Remodeled multiple rooms, built walls, reroofed, rewired, and performed various renovation tasks to allow the Public Safety Annex building to be occupied by City staff.
- Installed new global control system for the HVAC system in the Finance building.

Fleet

- Renewed our California Environmental reporting System (CERS) for storing chemicals and hazardous materials.
- Complied with California Air Resources Board (CARB) Clean Truck on road diesel program.
- Completed San Joaquin County Environmental Solid Waste truck inspections to ensure the City may continue to utilize the County's Lovelace transfer station.
- Renewed our San Joaquin County Permit to operate aboveground gasoline storage tank and pumps on-site at the Solid Waste Yard.



CITY OF MANTECA

Public Works Department

Public Works Department Accomplishments (cont.)

Water Resources

- Migrated water meter reading to Badger Beacon Automated Metering Infrastructure (AMI) and began installing hardware on existing water meters.
- Installed a six inch water main at 555 Industrial Drive.
- Replaced failed vertical turbine pumps at Wells 14 and 29, leading to increased reliability and water production.
- Installed chlorine analyzers at Atherton Water Storage Tank to ensure the highest possible water quality of drinking water within the tank.
- Rehabilitated Well 14's Manganese and Arsenic treatment system (media exchange).
- Distributed 4.52 billion gallons of potable drinking water to customers.
- Collected 10,693 drinking water samples and had no detections of bacteria in drinking water.
- Completed installation of three water mainline isolation valves in downtown Manteca to minimize water service disruption.
- Repaired 136 water leaks, exercised 2,102 water valves, investigated 1,736 calls for service, installed 624 New Water Meters, and completed 4,114 work orders generated by the Finance Department

Wastewater

- Completed update of Water Quality Control Facility Operation and Maintenance Manual that is web hosted for easy access by staff.
- Treated 2.94 billion gallons of Wastewater.
- Produced and used 179,506 Diesel Gallon Equivalent (DGE) of Compressed Natural Gas.
- Treated 21.7 million gallons of Sludge (processed wastewater solids).



CITY OF MANTECA

Public Works Department

Public Works Department Accomplishments (cont.)

- Upgraded South Storm Trunk Storm Drain Pump Station to prevent flooding on Woodward Avenue. Increased flow from 1,000 gallons per minute (gpm) at the pump station to over 2,800 gmp.
- Completed rebuild of Centrifuge 1. The centrifuge spins the processed sledge to remove moisture so the biosolids may dry quicker and cost less to dispose of due to the decrease in water weight.
- Upgraded all exterior lights at the WQCF to efficient LED fixtures. All work was performed internally by WQCF Staff.
- Woodbridge Sanitary Sewer Pump Station (SSPS) flow meter installation.
- Woodbridge sanitary sewer pump #2 replacement and Northgate Park sanitary sewer pump replacement to mitigate wipes and rags in the collection system.
- Union Road Sanitary Sewer Pump Station pump #2 and #3 rebuild. These improvements ensure Union Road Pump Station remains operational and may sustain increased capacity needs by the use of new variable frequency pump technology.
- New roof installation at three Storm Drain Pump Stations to preserve telemetry, pumps, motors, controls, and programmable logic computers (PLCs).
- Repaired 19 Storm Drain Pumps throughout the City. These upgrades were crucial in the recent success of the storm drain system.
- Upgrade of Vueworks Computerized Maintenance Management System (CMMS). All Water and WQCF work orders are generated, completed, and stored in this software system.
- Passed all performance testing to maintain Environmental Laboratory Accreditation Program (ELAP) Certification to ensure that water and wastewater samples may be processed and analyzed internally. This is paramount in providing water and wastewater service because there is a significant cost savings and ensures the quickest test results so staff may take appropriate action.



CITY OF MANTECA

Public Works Department

Public Works Department Accomplishments (cont.)

- Water Resources Laboratory analyzed a combined 17,134 reportable samples for water and wastewater.
- Started the Fats, Oil, & Grease (FOG) Inspection Program for Food Service Establishments (FSE) and conducted 45 food service inspections and nine industrial pre-treatment inspections.
- Utilized 177.4 MG of recycled water in lieu of using treated and finished potable drinking water for landscape irrigation and construction use.
- Completed first ever City Operation and Maintenance Best Management Practices (BMP) quarterly stormwater inspections in the field.
- Installed 2,408 storm drain markers identifying our storm water flows to the river (MS4s System).
- Kicked off the “Butt to Watts” cigarette recycling program with cigarette butt collection containers installed at various City locations. The collected cigarette butts are taken to a facility for incineration where the heat produced is utilized to create electricity.
- Manteca was recognized at the 2023 Regional California Water Environmental Association (CWEA) annual awards, securing victories in every available category. The winners, Kevin Mello-Hall, Derek Perry, Roy Harwell, Kenia Ramirez, and Jennifer Greenwood, earned recognition as Wastewater Operator of the Year, Supervisor of the Year, Collections System Operator of the Year, Laboratory Person of the Year, and P3S Person of the Year (representing pretreatment, pollution prevention, and stormwater). This outstanding achievement reflects the exceptional professionalism and value of our City staff.



CITY OF MANTECA

Public Works Department

Public Works Department Accomplishments (cont.)

Solid Waste

- Introduced and implemented the Solid Waste Rate Study. The rate schedule is set through 2027. The solid waste rates will fund all programs and operations that the division provides.
- A document shredding, e-waste, and mattress disposal event was held in April and October 2023.
- THOR food-waste processor at the County's Lovelace facility was put online in September 2023. This allowed the Solid Waste Division to implement the food-waste program with commercial businesses. It is anticipated that 10 tons of food waste will be diverted from landfills and utilized for alternative sources of energy or compost.
- Partner with San Joaquin County and provide the community with an annual Household Hazardous Waste event at the Solid Waste yard. Through this program Citizens are able to dispose of batteries, fluorescent light bulbs, e-waste, wet paint, propane tanks, oil and petroleum products, pool chemicals, and more.
- Added two new residential routes to existing operations.
- Updated the plan and specification standards for commercial business trash enclosures. This ensures that all new development will comply with the standards that are designed to accommodate the type and size of the City's Solid Waste vehicles providing service.
- Replaced radios in all Solid Waste vehicles to ensure communication of route status and field issues.
- Completed Solid Waste efficiency study that identified key areas of improvement.



CITY OF MANTECA

Public Works Department

Public Works Department Accomplishments (cont.)

Transit

- Installed and implemented the Intelligent Transportation Systems (ITS) program and equipment in buses to improve rider experience. The system allows riders to track where buses are at in real-time, provide automatic vehicles announcements for the visually impaired, and automatic passenger counters.
- Offered free rides for all Manteca Unified School District Middle and High School Students. This project increased youth ridership was funded through the competitively awarded Low Carbon Transit Operations Program (LCTOP) grant. The youth ridership number for 2023 was 10,805.
- Used funding from the State of Good Repair (SGR) grant to paint the Transit Center community hall, hallways, and administration area, installed an ADA push button that automatically opens the entrance door, and expand the patio fencing.
- Transitioned to a new Transit Operations Provider seamlessly with minimal disruption to service. The new provider is contracted for the next three years.



CITY OF MANTECA

Information Technology & Innovation Department

Information Technology & Innovation Department Accomplishments

- Executed a comprehensive modernization plan in 2023, including infrastructure upgrades and a campus fiber refresh. Key accomplishments include:
 - Fiber upgrades to facilities like the Parks and Recreation Building.
 - Enhancing police communication through radio backhaul upgrades and installing a fiber optic network at the Ripon radio tower.
 - Implementation of the Proofpoint Spam Filter significantly reduced spam and bolstered defenses against cyber threats.
 - Innovation programs, such as KnowBe4 Cybersecurity Training, were successfully implemented city-wide.
- Implemented redundant internet connections to help ensure business continuity in the event of a system failure.
- Supported the implementation of Accela permitting system.
- Performed IT updates to the Police Department briefing room and report writing room.
- Implemented new technology improvements at the Public Safety Annex Building.
- Hired a GIS intern through the city-wide internship program.



CITY OF MANTECA

Recreation & Community Services Department

Recreation & Community Services Department Accomplishments

- Boosted social media engagement and outreach efforts, resulting in significant growth within a year. Garnered 1,300 likes and amassed 2,200 followers.
- Jr. Giants program surged to 520 participants, marking a notable increase from the 380 participants in 2022.
- Concentrated on expanding both the Music on Maple and Trunk or Treat events to attract more residents to the downtown area. The Trunk or Treat event drew an attendance of 3000 children.
- Elevated the Christmas at the Center event by doubling attendance and introducing exciting new features. These included the addition of vendors, enhanced decorations and lighting, and an expanded array of activities for families to enjoy.
- Phase 3 of the Senior Center Renovation Project has been finalized, encompassing upgrades to the air conditioning, ventilation and heating system and the transformation of the North Hall restroom into an ADA and family accessible facility.
- Revived the Senior Spaghetti Dinner and Bingo events.
- Introduced a range of new programs including Basic Personal Finance, Chess, Beginners Spanish, and Quirky Kids to broaden the offerings and cater to diverse interests within the community.
- In collaboration with Development Services and the City Attorney's office, we finalized amendments to the City's municipal code concerning food trucks operating within city limits.
- Transitioned the Activity Guide to a digital format.
- Occupied three positions within the California Parks and Recreation Society District 5 board. The California Parks and Recreation Society mission is to advance the parks and recreation professionals through education, networking, resources, and advocacy.



CITY OF MANTECA

Human Resources & Risk Management Department

Human Resources Department Accomplishments

Workforce Development:

- Introduced a Youth Internship Program.
- Orchestrated a city-wide bus tour to acclimate staff.
- Teamed up with Public Safety for interactive safety training, covering key aspects like Active Shooter and the Great ShakeOut.

Recruitment Achievements:

- Launched 71 recruitments.
- Conducted 31 external panel interviews.
- Successfully filled 55 new full-time positions.

Effective Workforce Management:

- Demonstrated success in recruitment, resulting in a vacancy rate of under 9%.
- Supported negotiations for all City bargaining units.
- Successfully closed seven bargaining group agreements.